

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH  
PROGRAM SUPPORT BUREAU  
QUALITY IMPROVEMENT DIVISION  
CULTURAL COMPETENCY COMMITTEE MEETING MINUTES**

**Date:** April 9, 2014

**Present:** Alex Henderson, LMU/NAMI; Andy Vigil, Drew Child Development; Angelita Diaz-Akahori, PSB-WET; Ann Lee, SA 8 Long Beach/South Bay Geo Initiative; Aprill Baker, SA 6 QI Liaison; Berenice Onofre, St. Anne Catholic Church; Dennis Murata, PSB Deputy Director; Dulce Ortega, DMH-HR (Intern); Emma Oshagan, Pacific Clinics; Helena Ditko, Family ASOC; Isidoro Gonzalez, DMH-ASOC; Jung (Young) Ahn, SA 4; Kevin Tsang, DMH OASOC; Leticia Ximenez, DMH-CGRD; Luis Escalante, PSB-WET; Luis Garcia, Tri-City MHS; Lupe Ayala, SA 7 QI Liaison; Marc Borkheim, PSB-QID; Mirtala Parada Ward, PSB-QID; Naga Kasarabada, PSB-QID District Chief; Nathaniel Shaw, BLACCC/Exodus; Reina De Cuellar, DMH SA 2/Outreach and Engagement; Roxana Linares, PSB-QID; Sandra Chang-Ptasinski, PSB-QID; Sharon Lyle, AAA UREP Co-Chair; Tomas Martinez, Pepperdine University; Yivette Odell (on behalf of Shirley Flournoy).

**Paritcipants via Webex:** Yvonne Lozano, Starview; Alicia T.; Debbie; Bruce Wheatley, Inner City Industry.

Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
<b>Welcome &amp; Introductions</b>	Attendee introductions		Leticia Ximenez, Psy.D.
<b>Review of Minutes</b>	Minutes reviewed and approved.		Co-Chairs
<b>ESM Update</b>	<ul style="list-style-type: none"> <li>ESM introduced Dr. Naga Kasarabada, Ph.D. (PSB-QID District Chief) and Ms. Mirtala Parada Ward, LCSW (PSB-QID Program Head) as speakers on relevant information for the CCC:</li> </ul>		Sandra Chang Ptasinski, Ph.D.

	<ul style="list-style-type: none"> <li>• <u>EQRO System Review</u> <ul style="list-style-type: none"> <li>○ Dr. Naga Kasarabada informed the CCC of the upcoming CAEQRO System Review.</li> <li>○ All states are required to go through the EQRO System Review process to comply with Title 42 – the Center for Medicare and Medicaid requirement.</li> <li>○ The EQRO System Review will focus on the following 4 areas: Timeliness, Access, Quality and Outcomes.</li> <li>○ PSB-QID's Data, UREP and CC Units will be a part of the EQRO System Review.</li> <li>○ A few CCC members have been invited to represent the CCC at the EQRO System Review session on Monday, April 28, 2014.</li> </ul> </li> <li>• <u>Innovation Projects</u> <ul style="list-style-type: none"> <li>○ Ms. Mirtala Parada Ward informed the CCC that new projects are being developed for the next phase of the Innovation (INN) projects.</li> <li>○ Focus groups will be developed with the UREP Leadership Committee and CCC members to come up with INN project ideas and recommendations for the UREP/INN Unit.</li> <li>○ Any ideas related to cultural competency, mental health services or anything the CCC and UREP Leadership may want to learn about through INN can be sent to Ms. Mirtala Parada Ward.</li> <li>○ Recommendations are due in May 2014.</li> </ul> </li> <li>• MHSa 3-Year Program and Expenditure Plan <ul style="list-style-type: none"> <li>○ A public hearing will take place on May 22, 2014 at St. Anne's and CCC members are welcomed to provide recommendations.</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Ms. Mirtala Parada Ward will send all the members of the UREP Leadership Committee and CCC an email with details about the next Innovation Projects.</li> </ul>	
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	<ul style="list-style-type: none"> <li>▪ A CCC-MHSA 3 Year-Plan Workgroup was developed during the meeting.</li> <li>▪ Members will share ideas and draft recommendations for the CCC.</li> <li>▪ Recommendations that will be presented at the public hearing are due by May 6, 2014.</li> <li>▪ The following members have joined the MHSA 3-Year Plan Workgroup: Berenice Onofre, Emma Oshagan, Marc Borkheim, Ruth Tiscareno, Sandra Chang Ptasinski, and Sharon Lyle.</li> </ul>	<ul style="list-style-type: none"> <li>• Dr. Sandra Chang Ptansinski encouraged CCC members to review the MHSA 3-Year plan to learn about MHSA Programs and services.</li> <li>• Anyone interested in joining the 3-Year MHSA Plan Workgroup can email Dr. Leticia Ximenez.</li> </ul>	
<b>Presentation on the LACDMH MHSA-WET 3-Year Plan: Addressing Cultural Competency</b>	<ul style="list-style-type: none"> <li>• The WET 3-Year Plan aims to: <ul style="list-style-type: none"> <li>○ Support other MHSA Plans</li> <li>○ Identify workforce shortages in specialties such as language and substance abuse</li> <li>○ Provide training and development for the future workforce</li> <li>○ Develop and maintain a workforce that is culturally competent</li> <li>○ Support staff in turning their knowledge into skills</li> </ul> </li> <li>• Workforce Education and Training Facts <ul style="list-style-type: none"> <li>○ State approved the WET Division on April 8, 2009</li> <li>○ One-time allocation: \$60.2 million</li> <li>○ Unspent funds can roll over but expire on June 30, 2018; Dollars need to be used by FY 2017-2018</li> </ul> </li> <li>• Five WET Funding Categories <ul style="list-style-type: none"> <li>○ Workforce Staffing and Support</li> <li>○ Training and Technical Assistance <ul style="list-style-type: none"> <li>▪ Help staffing</li> </ul> </li> <li>○ Career Pathways <ul style="list-style-type: none"> <li>▪ Target students interested in working in the mental health field</li> </ul> </li> </ul> </li> </ul>		

	<ul style="list-style-type: none"> <li>○ Residency and Internship Programs</li> <li>○ Financial Incentives</li> <li>● Overview of MHSA WET (How does it meets Culturally Responsive Service Needs?) <ul style="list-style-type: none"> <li>○ Prioritize section of individuals speaking one of the 13 threshold languages</li> <li>○ Prioritize selection of individuals representing underserved and unserved communities</li> </ul> </li> <li>● Addressing Cultural Responsiveness <ul style="list-style-type: none"> <li>○ Community Outreach by MHSA WET, FY 2012-2013 <ul style="list-style-type: none"> <li>■ Community College Collaborative Symposium <ul style="list-style-type: none"> <li>▫ Attended by 570 individuals <ul style="list-style-type: none"> <li>✓ Los Angeles Trade Tech College</li> <li>✓ West Los Angeles College</li> <li>✓ Citrus College</li> </ul> </li> </ul> </li> <li>■ Faith-Based Roundtable Projects <ul style="list-style-type: none"> <li>▫ 46 clergy and DMH participants throughout 2 Service Areas</li> </ul> </li> </ul> </li> </ul> </li> </ul>		
<b>2014 Workgroup Breakout Session</b>	<ul style="list-style-type: none"> <li>● CCC members chose a workgroup to join and met for a few minutes in the second half of the meeting to start getting to know each other, choose co-leaders and record keeper, and discuss workgroup meeting dates and times. <ul style="list-style-type: none"> <li>○ Each workgroup filled out the “2014 Workgroup Membership” form with all the information collected.</li> </ul> </li> <li>● Everyone who did not participate in the workgroup breakout session and is interested in joining a workgroup, please contact Dr. Leticia Ximénez with workgroup choice.</li> </ul>		

<b>Next meeting</b>	Wednesday, May 14, 2013, 1:30 pm to 3:30 pm, at 550 S. Vermont Avenue, 3 <sup>rd</sup> floor conference room, Los Angeles, CA 90020.		
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Respectfully Submitted,